

## About the . . . ARKANSAS RURAL WATER ASSOCIATION

The Arkansas Rural Water Association is a non-profit organization whose purpose is to assist water systems with day-to-day operational and management problems. We have on our staff, experienced and licensed operators who are familiar with all aspects of water systems' operations and management and are ready to work with you at any time. We conduct training sessions throughout the State. Noted water industry professionals bring informative and up-to-date information to the operators and management personnel. The Arkansas Rural Water Association strives to meet the needs of each individual water system. If you have any suggestions on how we could better serve you and your system, please let us know.

**ennis Sternberg**, CEO  
**Fatina Dodson**, Executive Secretary  
**Jeff Huber**, Accountant  
**Chris Harris**, Deputy Director  
**James Philipp**, EPA Training Specialist  
**Terry Fortenberry**, Circuit Rider/Trainer  
**Tim Carey**, USDA Circuit Rider  
**Roy Richards**, USDA Source Water  
**James Barkie**, USDA Circuit Rider  
**Blake Allen**, USDA Circuit Rider  
**Darrell Kirby**, Energy Conservation Technician  
**Chesli Jackson**, ARWA Wastewater Tech  
**James Robertson**, ARWA WastewaterTech  
**Shane Sellers**, USDA Circuit Rider  
**Sean Turner**, ADH Circuit Rider  
**William Dixon**, ADH Circuit Rider  
**Marsha Sebourn**, Apprentice Coordinator  
**Stacey Roche**, ARWA Secretary

Please contact the ARWA office at:  
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**Web Site** – [arkansasruralwater.org](http://arkansasruralwater.org)

**\*\*Notice:** This training session is approved for 8 direct Wastewater credit hours and 8 direct hours credit towards Water Operators Licensing.\*\*  
This class is available online. Please register at [arkansasruralwater.org](http://arkansasruralwater.org).

# A G E N D A

## ARKANSAS RURAL WATER ASSOCIATION'S Rate Analysis/Cyber Security

February 20, 2025

ARWA Training Center  
240 Dee Dee Lane  
Lonoke, Ar. 72086  
(Lonoke County)

|                    |   |
|--------------------|---|
| 7:30 AM- 8:00 AM   | Registration  |
| 8:00 AM- 10:00 AM  | Rate Analysis Materials- ARWA<br>What do you need to do to prepare for<br>a rate analysis |
| 10:00 AM- 10:15 AM | Break   |
| 10:15 AM – Noon    | Rate Analysis Materials- ARWA<br>Information needed for rate study<br>provider            |
| Noon- 1:00 PM      | Lunch (on your own)   |
| 1:00 PM- 3:00 PM   | Emerging Threats/Cyber Attacks/<br>Mitigation Measures-Forge Institute                    |
| 3:00 PM – 4:45 PM  | Cyber Hygiene/Best Practices/<br>Resources for Utilities-Forge Institute                  |
| 4:45 PM – 5:00 PM  | Questions/Discussion  |

**Please e-mail [arkrwa@arwa.net](mailto:arkrwa@arwa.net) to register for this training or any of ARWA's training classes.**  
**MAKE PLANS NOW TO ATTEND THE ARWA CONFERENCE AT THE HOT SPRINGS CONVENTION CENTER September 7-10<sup>th</sup> 2025.**