

An exclusive program for members of ARWA. Providing customized insurance for the water and wastewater industries.

Michael Banks

AQUASURE Program Leader P 501.819.3281 | michael.banks@INSURICA.com



Cell:(479) 644-4516 Direct:(918) 986-7790 Phone: (918) 251-2121 Fax: (918) 251-1051 JCoffelt@HEeqpt.com www.HEegpt.com

Engineered Products for the Water Industries

Application Specialists In:

- Valves and Automation
- Passive Tank Mixing
- Control Systems
- Filtration
- Treatment Equipment

H*E represents leading manufacturers in these specialties and supports those efforts with field service, assembly and repair.

The extensive product and application knowledge possessed by our sales force is primarily projected into municipalities, engineers, and contractors in Oklahoma, Arkansas, Western Tennessee, Missouri and the Texas Panhandle





Chemicals, Equipment, and Service (800) 488-7451



For Technical Assistance CALL ARWA at 501-676-2255

JANUARY 2021

ARWA Membership – Why Should I Join?

The rural water and wastewater industry face many challenges now and in the future due to increasingly complex regulations. These regulations place an increasing technical and financial burden on small communities and systems. Rural communities and systems must stay informed to keep up with changing laws and regulations governing their systems. Operators, managers, board members, and owners must maintain an adequate level of training to deal with these changes. ARWA offers numerous services and educational opportunities in order to make this possible. We welcome communities and utilities to join our association.



The Arkansas Rural Water Association strives to meet the needs of each individual water and wastewater system.

Suggestions on how we could better serve you and your system or need membership forms? Phone: 501-676-2255 • Fax: 501-676-2266

Email: arkrwa@arwa.net or arkrwa@sbcglobal.net

Web: arkansasruralwater.org

JANUARY 2021

SUNDAY	MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY	SATURDAY
Notes: "Pre-registration must be made with ADH 45 days prior to taking any paper based water exam"					Holiday New Year's Day Office Closed	2
3	4	5	6	7	8	9
10	11	Basic Water Math Marianna	ADH Compliance Marianna	Applied Water Math Marianna	15	16
17	18	Class I Wastewater Lonoke	Class I Wastewater Lonoke	Class I Wastewater Lonoke	22	23
24 31	25	26 Intermediate Water Treatment Lonoke	Intermediate Water Treatment Lonoke	28 Intermediate Water Treatment Lonoke	29	30

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Equipment Company

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WE'RE HERE TO HELP TRUVAC

2995 SANDBROOK STREET, MEMPHIS, TN 38116 | 901.630.4658 | www.myEPG.com



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FEBRUARY 2021

UPCOMING EVENTS

2021 ARWA SCHOLARSH GOLF TOURNAMENT

MAY 26, 2021 **Hurricane Creek Golf Course** 4300 Hurricane Drive Bryant, AR 72022

2021 ARWA EQUIPMENT SUPPLY EXPO

JULY 14, 2021 **ARWA Headquarters** 240 Dee Dee Lane Lonoke, AR 72086

2021 ARWA ANNUAL TECHNICAL CONFERENCE

AUGUST 29, 2021-SEPTEMBER 1, 2021 **Hot Springs Convention Center** 134 Convention Boulevard Hot Springs, AR 71901

FEBRUARY 2021

SUNDAY	MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY	SATURDAY
	Class II Wastewater Lonoke	Class II Wastewater Lonoke	Class II Wastewater Lonoke	Class II Wastewater Lonoke	5	6
7	Backflow Tester Certification Lonoke	Backflow Tester Certification Lonoke Basic Water Distribution Marianna	Backflow Tester Certification Lonoke Basic Water Distribution Marianna	Backflow Tester Certification Lonoke Basic Water Distribution Marianna	Backflow Tester Certification Lonoke	13
14	Holiday President's Day Office Closed	16	Backflow Tester Re-certification Lonoke	18	19	20
21	22	Advanced Water Treatment Lonoke	Advanced Water Treatment Lonoke	Advanced Water Treatment Lonoke	26	27
28						Notes: "Pre-registration must be made with ADH 45 days prior to taking any paper based water exam"

MARCH 2021



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- FiltrationPump Systems
- Treatment Equipment

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EARN as you LEARN MAKE a real DIFFERENCE

GAIN practical SKILLS you can take ANYWHERE TRAIN alongside an EXPERIENCED technician

PROGRAM REQUIREMENTS:

4,000 hours of on-the-job training

- 288 hours of related instruction
- Periodic worksite checks
- Documented onsite work hours
- Expert State Association mentoring

MARCH 2021

SUNDAY	MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY	SATURDAY
	1	2	3	Exam Refresher Treatment & Distribution Lonoke	ADH Exams: Lonoke	6
7	8	Basic Water Math Lonoke	ADH Compliance Lonoke	Applied Water Math Lonoke	12	13
14	15	Basic Water Treatment Lonoke	Basic Water Treatment Lonoke	Basic Water Treatment Lonoke	19	20
21	Class III Wastewater Lonoke	Class III Wastewater Lonoke	Class III Wastewater Lonoke	Class III Wastewater Lonoke	Class III Wastewater Lonoke	27
28	28	30	31			Notes: "Pre-registration must be made with ADH 45 days prior to taking any paper based water exam"

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APRIL 2021





Cut down the time locating valves, meters, and manholes! Arkansas Rural Water Association is proud to offer a GIS Mapping Program that provides GIS mapping services to water & wastewater utility systems who are interested in obtaining accurate maps and geographic data for their water wastewater or stormwater networks

With our state-of-the-art equipment and up-to-date technology, we are able to create and tailor maps for systems with sub foot accuracy!



STATE RURAL WATER ASSOCIATION PASS THROUGH OFFER

This offer is to provide State Rural Water Associations and similar Non-profit organizations (Associations) who provide GIS funding, guidance, training, and support to small water utilities (End User) with the ability to purchase ArcGIS online Subscriptions with ArcGIS User Types on behalf of the organizations they are supporting. Esri will provide the Associations with one Creator User Type per subscription at no cost for one year. The purpose of this user type is to enable the association to administer the subscription and publish content on behalf of the end user utility.

The size of the End User organization may not exceed a service population of 3,300 people or 1,000 meters to qualify for this offer.



CHRIS HARRIS scooter@windstream.net 870-448-7647

APRIL 2021

SUNDAY	MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY	SATURDAY
				1	2	3
4	5	Intermediate Water Distribution Lonoke	Intermediate Water Distribution Lonoke	Intermediate Water Distribution Lonoke	9	10
11	Backflow Tester Certification Lonoke	Backflow Tester Certification Lonoke	Backflow Tester Certification Lonoke	Backflow Tester Certification Lonoke	Backflow Tester Certification Lonoke	17
18	Backflow Tester Re-Certification Lonoke	Class I Wastewater Lonoke	Class I Wastewater Lonoke	Class I Wastewater Lonoke	23	24
25	26	Intermediate Water Treatment Lonoke	28 Intermediate Water Treatment Lonoke	Intermediate Water Treatment Lonoke	30	Notes: "Pre-registration must be made with ADH 45 days prior to taking any paper based water exam"

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MAY 2021



WE HAVE HELPED ARKANSAS UTILITIES COLLECT OVER \$621,500,08 IN BAD DEBT!

Welcome to the Water Utility Data Base system (WUDB). This system was designed and developed to assist utility companies with the tracking of their delinquent accounts. As a customer leaves owing a bill with no intention of paying, WUDB can assist in tracking them to their next utility. Certain legislation has been passed so that the new utility can refuse service until the previous utility has been paid. (Click on Legislative Resources to learn more about the legislation passed in your state.) Visit www.wudb.com

Now with **WUDB**'s web-based system, water and utility companies can manage their information through their own account. Water and utility companies can communicate with each other using **WUDB**'s built in notification system when a match is found. This will help establish the course of action taken to get your money and resolve the matter.

Thousands of dollars in delinquent accounts have been collected through **WUDB** that would have otherwise been written off as bad debt. Let's work together and go after those who owe instead of raising rates on those who pay.

3320 Highway 64 East • P.O. Box 68 Alma, AR 72921 P: 1-800.264.0303 • info@wudb.com



in partnership with



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P. 800.269.1181 Suncoastlearning.com



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MAY 2021

SUNDAY	MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY	SATURDAY
Notes: "Pre-registration must be made with ADH 45 days prior to taking any paper based water exam"						1
2	3	4	5	6	7	8
9	10	Basic Water Math Mountain Home Backflow Repair Lonoke	ADH Compliance Mountain Home Backflow Repair Lonoke	Applied Water Math Mountain Home Backflow Repair Lonoke	14	15
16	Class II Wastewater Bono	Advanced Water Distribution Lonoke Class II Wastewater Bono	Advanced Water Distribution Lonoke Class II Wastewater Bono	Advanced Water Distribution Lonoke Class II Wastewater Bono	21	22
30	Holiday Memorial Day Office Closed 31	25	ARWA Scholarship Golf Tournament Hurricane Creek Golf Course Bryant, AR	27	28	29

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JUNE 2021

ServLine

Residential Service Line & Leak Adjustment



ServLine is a new and unique insurance program that will cover water lost with no deductible, repair or replace a customer's water and sewer line in a timely fashion. ServLine is a full service program backed by Hanover Insurance Company and is not a warranty program. The difference is warranty programs only provide water line and sewer line repair products and no leak adjust-

- This program is designed Exclusively for water systems.
- · It protects your utility against financial water loss
- Offer customized coverage at the local utility level
- Only available to your Utility NO DIRECT MARKETING TO CUSTOMERS

Servline helps water utility companies recapture lost revenue and bad debt associated with customer water leaks while also reducing the stress, effort, and time involved in the leak adjustment process. There is a 3-part program that enhances your utilities leak adjustment policy by insuring and administering leak adjustments, providing exterior water line protection, and, when applicable, providing sewer lateral protection as a benefit to your customers.

Turn-Key Process

 Once a utility endorses ServLine. Servline handles everything from there. They implement, market, manage and administer the program. No extra work for you and your staff.

How it works

- Tell us the programs that would most benefit your customers.
- ServLine will create custom marketing communications to send out to customers on your behalf. ServLine provides all materials and it costs
- Once a customer signs on, Servline will manage & route any emergency service calls to local, licensed and insured contractors to make
- Customers can call 24 hours a day 365 days a year and reach a live

www.servline.com



Provided in Partnership with



JUNE 2021

SUNDAY	MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY	SATURDAY
		1	2	Exam Refresher Treatment & Distribution Lonoke	ADH Exams: Lonoke	5
6	7	8	9	10	11	12
13	14	15	16	17	18	19
20	Class III Wastewater Lonoke	Basic Water Distribution Mountain Home Class III Wastewater Lonoke	Basic Water Distribution Mountain Home Class III Wastewater Lonoke	Basic Water Distribution Mountain Home Class III Wastewater Lonoke	Class III Wastewater Lonoke	26
27	28	Wastewater Microbiology Lonoke (Fee Based)	Wastewater Microbiology Lonoke (Fee Based)			Notes: "Pre-registration must be made with ADH 45 days prior to taking any paper based water exam"

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JULY 2021



Here are just some of the features your website includes

Responsive Design

Our site designs are optimized for display

Send Alerts

Keep your customers up-to-date by sending news and alerts via email or text message

Accept Payments Streamline collections and give customers **Forms & Reports**

Easy Updates

Save time and money by posting your CCR and other documents online.

Make changes to your site any time you want, without the need of a programmer

Unlimited Support Our customer service is fast, friendly and

the convenience of online bill payments. unlimited, so you're never left high and dry! PLUS: We launch your website in just 3 days - or it's free!



Smart Websites for Smart Water Systems

For pricing and information, visit us online at www.ruralwaterimpact.com or call us at 1-888-551-4815 today



the testing fee with

For Plumbing Inspectors School information, call 501-661-2642.

Provided in Partnership



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(800) 488-7451

JULY 2021

SUNDAY	MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY	SATURDAY
Notes: "Pre-registration must be made with ADH 45 days prior to taking any paper based water exam"				1	2	3
4	Holiday Independence Day (observed) Office Closed	6	7	8	9	10
11	Backflow Tester Re-Certification Lonoke	Water Specialized Training Lonoke 8 hours direct Water Training	OPERATOR EXPO 4 hours direct Water Training & 4 hours direct WW Training Lonoke	Wastewater Specialized Training Lonoke 8 hours direct WW Training	16	17
18	Backflow Tester Certification Lonoke	Backflow Tester Certification Lonoke	Backflow Tester Certification Lonoke	Backflow Tester Certification Lonoke	Backflow Tester Certification Lonoke	24
25	26	Advanced Water Treatment Lonoke	Advanced Water Treatment Lonoke	Advanced Water Treatment Lonoke	30	31

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AUGUST 2021

Background Checks Helping you build a better team

NRWA Discounted Background Check Package

We've created the following cost-effective screening package to simplify your background check process. The package uses a combination of multiple sources of criminal record information. In addition, we validate database records by returning to the source to ensure that we have the latest updates regarding your applicant's history. This provides you with a comprehensive screen that helps answer your questions about a candidate's integrity, so you can select the right individuals for your team.

Package Price: \$30.00

Includes:

- Validated Criminal Database
- Validated Nationwide Sex Offender
- Validated Department of Corrections
- Unlimited Single County Searches (7 year address history)*
- SSN Verification w/Address History
- Government Sanctions (Terrorist Search)





Learn More:

IntelliCorp Sales • 800-539-3717 sales@intellicorp.net • www.intellicorp.net

AUGUST 2021

SUNDAY	MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY	SATURDAY
1	2	3	4	5	6	7
8	9	Intermediate Water Distribution Mountain Home	Intermediate Water Distribution Mountain Home	Intermediate Water Distribution Mountain Home	13	14
15	16	Basic Water Math Lonoke Class I Wastewater Monticello	ADH Compliance Lonoke Class I Wastewater Monticello	Applied Water Math Lonoke Class I Wastewater Monticello	20	21
22	23	24	25	26	27	28
ARWA 44th Annual Technical Conference Hot Springs	ARWA 44th Annual Technical Conference Hot Springs	ARWA 44th Annual Technical Conference Hot Springs				Notes: "Pre-registration must be made with ADH 45 days prior to taking any paper based water exam"

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SEPTEMBER 2021



Immediate Response Information System

IRIS Features All Included & Unlimited Use!

IRIS is a SaaS (software-as-a-service) created and owned by TechRadium, Inc. TechRadium is a leading provider of high-speed communication services to water districts, educational institutions, corporations, non-profits and government entities worldwide. IRIS – Immediate Response Information System, gives organizations the ability to broadcast information via voice and text to thousands of people simultaneously with its easy-to-use mass notification service, IRIS. TechRadium is the owner of eleven United States patents and has multiple patents pending.

- Reporting Real-time reporting for every message you send out. Reports are downloadable, as well!
- 24/7/365 Support Are you frustrated with automated support? We are too! Call IRIS Support and you will speak with a live human!
- Global Services Need to send notifications to people in China, Canada, or Australia? We have got you covered across the globe.
- Flexible Pricing We will customize a plan for you. You choose and pay! Pick between users or credits, and only pay for what you use.
- Two-Way SMS Truly engage your audience. Utilize IRIS two-way text messaging.
- Grouping Need to group your message recipients, or nest your groups in sub-groups? IRIS offers unlimited groups and sub-groups.
- Survey Looking for volunteers? Want to get feedback regarding a topic?
 IRIS offers a robust interactive survey.
- Schedule Alerts Tell IRIS when you want your message to be sent. This is great for reminders.
- Message Library Have a message you want to send repeatedly? Save it in your IRIS Message Library and use it when needed.
- Easy Upload IRIS offers you two methods to upload your data. Use the secure IRIS portal, or send data through our API (Application Programming Interface.)
- Voice Record Send personalized messages in your voice. Great for holidays, reminders and political calls.
- Dev Tools IRIS offers a robust API (Application Programming Interface) for sending alerts, checking reports and managing users.





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NRWA

SEPTEMBER 2021

SUNDAY	MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY	SATURDAY
			ARWA 44th Annual Technical Conference Hot Springs ADEQ Exams ADH Exams	2	ADH Water Exams: Lonoke	4
5	Holiday Labor Day Office Closed	7	8	9	10	11
12	13	14 WaterPro Conference Milwaukee	WaterPro Conference Milwaukee	MaterPro Conference Milwaukee	17	18
19	20	21	22	23	24	25
26	27	Advanced Water Distribution Mountain Home	Advanced Water Distribution Mountain Home	Advanced Water Distribution Mountain Home		Notes: "Pre-registration must be made with ADH 45 days prior to taking any paper based water exam"

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OCTOBER 2021



Contact us at Submit@bsrins.com today!

Bailey Special Risks has partnered with NRWA to provide cyber security insurance to water and wastewater systems. This exclusive program offers Beazley Breach Response, a unique insurance, loss control and risk mitigation

Coverage Highlights

Coverage features include data breach notification and credit monitoring or identity monitoring services for up to 100,000 affected individuals, with separate coverage limits for third party claims.

The biggest risk for most organizations doesn't come from hackers. It comes from the organization mishandling its response to a breach. What's really at stake in a data breach is reputation.





THE RURAL WATER LOAN FUND

The Rural Water Loan Fund (RWLF) is a funding program specifically designed to meet the unique needs of small water and wastewater utilities. The RWLF provides low-cost loans for short-term repair costs, small capital projects, or pre-development costs associated with larger projects. The RWLF was established through a grant from the USDA/RUS, and repaid funds used to replenish the fund and make new loans.

Eligible Projects

- Pre-development (planning) costs for infrastructure projects
- Replacement equipment, system upgrades, maintenance and small capital projects
- Energy efficiency projects to lower costs and improve system sustainability
- Disaster recovery or other emergency loans are available

Contact: rwarwlf@nrwa.org





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(800) 488-7451

OCTOBER 2021

MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY	SATURDAY
				1	2
4	Backflow Tester Re-Certification Lonoke	6	7	8	9
11	12	13	14	15	16
Backflow Tester Certification Lonoke	Backflow Tester Certification Lonoke	Backflow Tester Certification Lonoke	Backflow Tester Certification Lonoke	Backflow Tester Certification Lonoke	
18	19	20	21	22	23
	Basic Water Treatment Lonoke	Basic Water Treatment Lonoke	Basic Water Treatment Lonoke		
Class II Wastewater Mountain Home	Class II Wastewater Mountain Home	Class II Wastewater Mountain Home	Class II Wastewater Mountain Home		
25	Water Specialized Training Warren 8 hours direct	Training Warren 4 hours direct	Training Warren 8 hours direct	29	30
	4 11 Backflow Tester Certification Lonoke 18 Class II Wastewater Mountain Home	4 5 Backflow Tester Re-Certification Lonoke 11 12 Backflow Tester Certification Lonoke 18 Backflow Tester Certification Lonoke 19 Basic Water Treatment Lonoke Class II Wastewater Mountain Home 25 26 Water Specialized Training Warren	4 5 6 Backflow Tester Re-Certification Lonoke 11 12 13 Backflow Tester Certification Lonoke 18 19 Basic Water Treatment Lonoke Class II Wastewater Mountain Home 18 Class II Wastewater Mountain Home 25 26 Water Specialized Training Warren 8 hours direct Water Specialized Training Warren 8 hours direct Water Specialized Training Warren 4 hours direct Water Mountain Home Mountain Home Manus direct Backflow Tester Certification Lonoke Captilication Lonoke Backflow Tester Certification Lonoke Certification Lonoke Certification Lonoke Captilication Lonoke Class II Wastewater Mountain Home	4 5 6 7 Backflow Tester Re-Certification Lonoke 11 12 13 14 Backflow Tester Certification Lonoke Backflow Tester Certification Lonoke 18 19 20 21 Basic Water Treatment Lonoke Class II Wastewater Mountain Home 25 26 Water Specialized Training Warren 8 hours direct Water 8 4 hours direct Wat	4 5 8 Backflow Tester Re-Certification Lonoke 11 12 13 14 15 Backflow Tester Certification Lonoke Backflow Tester Certification Lonoke 18 19 Basic Water Treatment Lonoke Class II Wastewater Mountain Home 25 26 Water Specialized Training Warren 8 hours direct Water Training Warren 8 hours direct WWI Training Warr

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- Control Systems
- FiltrationPump Systems
- Treatment Equipment

H*E represents leading manufacturers in these specialties and supports those efforts with field service, assembly and repair.

The extensive product and application knowledge possessed by our sales force is primarily projected into municipalities, engineers, and contractors in Oklahoma, Arkansas, Western Tennessee, Missouri and the Texas Panhandle.

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ara Wa

For Technical Assistance CALL ARWA at 501-676-2255

NOVEMBER 2021



Are you interested in an ACA-compliant, wellness-inspired group health benefit program that can save your company money while addressing the health and wellness of your employees?

LEARN MORE about how you can offer your group a health benefits solution that boasts flexible plan designs, alternative funding structure, integrated wellness and employee incentive programs.

Questions?

To learn more, contact Jeanie Cunningham with Mike Keith Insurance at (800) 530-5229

Hecithy Benefits

What if we had the solution to address the rise in group health insurance costs?

GOOD NEWS! WE DO!

The National Rural Water Association, in collaboration with Medova Healthcare and Mike Keith Insurance, is pleased to introduce Lifestyle Health Plans as a unique health benefits program designed to address the underlying causes of the rise in healthcare costs for both employer and employee alike - employee health behaviors.

What makes Lifestyle Health different?

- ERISA Fully-funded major medical plan designs
- Premium savings averaging 10-15% in most cases
- Integrated wellness incentives and cash-rewards
 In the a CERO disdustrible and the smallest and the smallest are all
- Up to a \$500 deductible credit available to all wellness participants
- Underwritten by "A" rated carriers
- Integrated concierge telemedicine, outpatient lab and diabetic supply benefits

To learn more about how Lifestyle Health Plans can work for you and take advantage of our program-negotiated pricing, contact Mike Keith Insurance at (800) 530-5229 or via e-mail at jeanie@mkeithins.com.











NOVEMBER 2021

SUNDAY	MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY	SATURDAY
	1	2	3	4	5	6
		Intermediate Water Treatment Lonoke	Intermediate Water Treatment Lonoke	Intermediate Water Treatment Lonoke		
7	8	9	10	Holiday Veterans Day Office Closed	12	13
14	15	16	17	18	19	20
		Basic Water Math Lonoke	ADH Compliance Lonoke	Applied Water Math Lonoke		
		Backflow Repair Lonoke	Backflow Repair Lonoke	Backflow Repair Lonoke		
21	22	23	24	25	26	27
				Holiday Thanksgiving Office Closed	Holiday Thanksgiving Office Closed	
28	29	30				Notes: "Pre-registration must be made with ADH 45 days prior to taking any paper based water exam"

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Michael Banks

AQUASURE Program Leader P 501.819.3281 | michael.banks@INSURICA.com



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For Technical Assistance CALL ARWA at 501-676-2255

DECEMBER 2021

CHRYSLER GROUP FLEET PROGRAM

The National Rural Water Association and the Chrysler Group have created a partnership to offer a Volume Incentive Program (VIP) to State Rural Water Associations



and their utility system members. This partnership combines the buying power of 31,000 individual utilities to provide reduced fleet pricing on utility vehicles. You will have access to special fleet benefits as a preferred Chrysler Group customer.

FORD FLEET PROGRAM



The National Rural Water Association and the Ford Motor Company have created a partnership to offer special fleet discounts to State Rural Water Associations and their utility

system members. This partnership combines the buying power of 31,000 individual utilities to provide reduced fleet pricing on utility vehicles. The Ford Fleet Team is #1 in commercial fleet customer satisfaction according to surveys. The Rural Water Ford Fleet Program is a valuable member benefit for water and wastewater utilities. State Rural Water Associations determine eligibility for their members, and provide a fleet code that allows access to substantial vehicle discounts to fill the need for reliable work vehicles. Fleet vehicles must be registered in the name of a member water or wastewater system.

Details online at: www. nrwafleet.com.



NRWA America's Largest Utility Membership

DECEMBER 2021

SUNDAY	MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY	SATURDAY
			1	2	3	4
				Exam Refresher Treatment & Distribution Lonoke	ADH Water Exams: Lonoke	
5	6	7	8	9	10	11
	Class III Wastewater Lonoke	Class III Wastewater Lonoke	Class III Wastewater Lonoke	Class III Wastewater Lonoke	Class III Wastewater Lonoke	
12	13	14	15	16	17	18
		Basic Water Distribution Lonoke	Basic Water Distribution Lonoke	Basic Water Distribution Lonoke		
19	20	21	22	23	Merry Christmas 24	25
				Holiday Christmas Eve (observed) Office Closed	Holiday Christmas Day (observed) Office Closed	
26	27	28	29	30	31	Notes: "Pre-registration must be made with ADH 45 days prior to taking any paper based water exam"

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